

Comparing Two Airlines Activity

READINESS QUESTIONS

1. What has been your own experience with feeling an airline is reliable or unreliable?
2. What were some of the factors that *Forbes Magazine* considered about each airline as a part of their reliability rankings for the discount air carriers?
3. Are there other things you might want to consider when judging an airline's reliability?
4. Would you consider all factors equally or would you rate some factors higher than others? Explain.

Once everyone in your group has answered all 4 questions, share and discuss your responses to each question.